



The Co-operative Bank - Nottingham Store Relocation Case Study

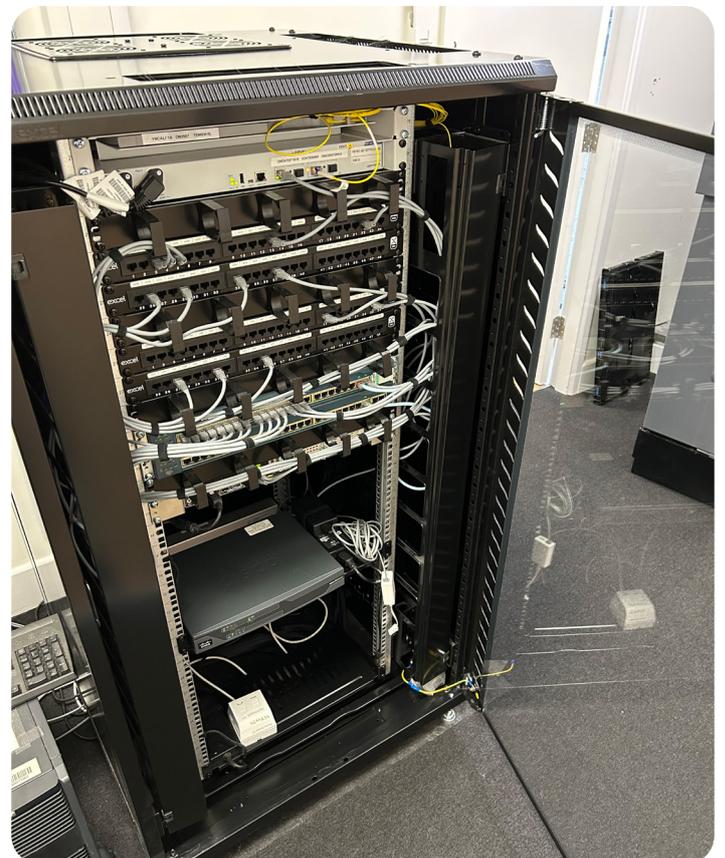
The **co-operative** bank

About

The Co-operative Bank are the original ethical Bank. Founded in 1872 and with its headquarters in Central Manchester, they now have over 3.2 million personal customers, 95,000 commercial clients and 50 branches across the UK.

The Co-operative Bank had decided to relocate their Nottingham City Centre branch from Exchange Walk to a much more high-profile location at 2 Clumber Street.

As a trusted contractor for The Co-operative Bank, Sudlows were instructed to install their dedicated IT network for the new branch.



Location:
Nottingham,
UK

Sector:
Banking &
Finance

Duration:
6 Weeks

The Project

2 Clumber Street was an empty building until early October 2022 when the Co-operative Bank took ownership of the premises. In just six weeks, Caroline Salter of The Co-operative Bank Estates, and her team of trusted Contractors have rebranded this branch which opened to the public on Monday the 28th of November 2022 following the closure of the old branch on Friday the 25th.

Sudlows worked tirelessly for the last three weeks of the project to remove redundant power and data cabling before installing new, dedicated IT power and data throughout the new branch. This installation included new submains feeding a new dedicated IT distribution board (ITDB).

From the new ITDB Sudlows have installed numerous new electrical circuits feeding seven interview desks, three Teller locations and numerous back-office work areas. Resilience is always a key element when designing the electrical installation within a banking environment to ensure minimal disruption should there be any issues with a circuit.

In addition to the above power, Sudlows also installed 76 new Cat6 data outlets, mounted wireless access points, installed a new dedicated comms cabinet with dual fed power suppliers and all secondary containment throughout the bank.

Sudlows Engineers also assisted with the relocation and setup of the bank's IT equipment during the changeover weekend. This Smart Hands service included PC/Teller setup on desks and counter, wireless access point installation and even connections to the bank's main servers.

On completion Sudlows have issued a full O&M pack including a fitted drawing, electrical test certificates, data test results and warranty information for new Cat6 cabling.

Value Add

Some of the Sudlows Team involved in this project have been working with the Co-operative Bank in excess of 25 years and understand their design requirement at all levels.



Old Premises

New Premises



CRITICAL INFRASTRUCTURES



ENTERPRISE SERVICES



FIBRE SPECIALISTS



ELECTRICAL SERVICES



BUILDING SERVICES



FACILITIES MANAGEMENT



Testimonial

Caroline Salter, Property Lead at The Co-operative Bank commented;

“The relationship that The Co-operative Bank has with Sudlows has been in place for a number of years and is one that we value greatly. In the last 12 months I have worked more closely with Sudlows and learnt the value of the relationship first hand.

“Chris Royle (Sudlows Account Manager) and his team have stepped up on a number of occasions to provide solutions, and step in when other contractors have not been able to fulfil our requirements.



“When we decided to relocate the Nottingham branch at very short notice, Chris at Sudlows was one of the first people I called to ask for their support on the project and he had no hesitation in meeting me on site to scope the works required.

“Sudlows’ knowledge of our branch IT infrastructure is second to none and I relied heavily on their expertise in this area during the scoping and set up of the branch. To say this job was a challenge for all involved is an understatement with the extremely short timescale and changes to the branch set up being requested at the last minute, but the Sudlows team were accommodating of these and worked tirelessly to have the branch operational on opening day.



“Sudlows’ Engineers stayed on site to assist with the connection of all PCs when others tasked with this job had left. They were happy to support, taking pride in the completion of the job.

“I have already engaged Sudlows to undertake a number of future projects and look forward to working with the team again.”



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